

**DEFERRED PAYMENT AGREEMENT (DPA)**

**Fill out form completely**

Today's Date \_\_\_\_\_ Account No. \_\_\_\_\_

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

Owner: Yes \_\_\_\_\_ No \_\_\_\_\_

If no – Owner's Name: \_\_\_\_\_

**Brief reason for requesting a Deferred Payment Agreement:**

\_\_\_\_\_

**Account Balance:** \_\_\_\_\_

**Today's Payment (required):** \_\_\_\_\_

**Balance Deferred:** \_\_\_\_\_

**PAYMENT PLAN:**

<b>PAYMENT DUE DATE</b>	<b>AGREED DEFERRED PAYMENT AMOUNT</b>	<b>PLUS NEW BILL (estimated)</b>	<b>TOTAL DUE</b>	<b>PAYMENT RECIEVED DATE</b>	<b>DATE PAYMENT ENTERED</b>

**Comments (for office use only)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*Wis. Admin. Code PSC 185.38 requires utilities to offer deferred payment agreements (DPA's) to residential customers who are unable to pay their bill in full. A DPA consists of two elements; a reasonable down payment and an installment plan to pay the remaining outstanding balance over a specified period of time. **On a monthly basis, a customer with a DPA is required to pay his or her current charges in full, in addition to the agreed upon installment payment.** The utility must receive each payment on or before the due date. A late or missed payment will cause the DPA to "default" and place the customer in jeopardy of disconnection.*

I, (Print Name) \_\_\_\_\_ agree to the above Deferred Payment Agreement plan until my delinquent bill is paid in full. Failure to do so or to notify us of any reason you cannot honor this agreement will result in a disconnection.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Telephone: (h) \_\_\_\_\_ (w) \_\_\_\_\_ (cell) \_\_\_\_\_

**IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU ARE THEN RESPONSIBLE FOR THE FULL AMOUNT OF YOUR BILL. IF YOU SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO DISPUTE THE AMOUNT DUE UNDER THIS AGREEMENT EXCEPT FOR THE UTILITY'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT.**